



Facilities management

Flexible on-site printroom services with off-site facilities for larger requirements

When timing and visual impact are critical, you need a professionally-run, state-of-the-art printroom with flexible hours to get things done. We are experienced in providing printroom solutions to service your requirements as well as providing off-site options with our digital and litho facilities.

Key Features

- ClientNet provides electronic ordering, submission and tracking of jobs through a web interface
- Service Level Agreements implemented with monthly/quarterly reviews
- We install our own equipment and take care of technical support issues
- We employ and manage all staff issues, including holiday and sickness cover
- Broad range of equipment, from colour and black and white copies to scanners and wide format printers
- A facilities guide is produced and distributed to all employees
- DG3 off-site facilities provide flexibility for larger or more specialised projects

Benefits

- Control costs, allocate jobs to cost centres, extract management information reports
- Agreed service levels for control and peace of mind, with performance discussed at regular review meetings
- Equipment capital and leasing costs are removed, with technical issues resolved by our expertise
- Your staff can focus on the core business, knowing facilities management is in expert hands
- Flexibility to meet your requirements with state-of-the-art equipment
- Your staff know how to make the most of the service with minimal effort
- All your needs are met by one company, to reduce vendor management and increase control and purchasing power



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A Case In Point

A leading rail infrastructure company wanted to move from an external print solution to a managed on-site print facility. They needed outstanding service levels and excellent IT infrastructure. Process efficiencies were as important as reducing equipment and production costs.

DG3 proposed an on-site print facility, support by ClientNet, our online ordering and management information system, with off-site litho and digital facilities for larger and more specialised jobs. We also proposed to takeover the management of their photocopier fleet.

We configured ClientNet to the client's requirements, giving the client electronic submission of jobs and clear visibility of spend by cost centre. The print facility is staffed by our staff, and the equipment, including colour copier, black and white copier, wide format printer and scanner, with a full range of binding equipment, is supplied and paid for by DG3.

We produce printed products ranging from client-focused colour wire presentations to wide-format plans under tight deadlines, agreed in a formal service level agreement. Larger scale projects are handled at our digital facility and the client uses ClientNet to submit litho jobs too.

The result: a rail infrastructure company with a highly efficient on-site print facility able to concentrate on building and maintaining railways, not on printing plans and presentations, with a reduction in costs and management expense.



Unit C3, Enterprise Business Park, 2 Millharbour, Docklands,
London, E14 9TE, United Kingdom
T +44 (0)20 7531 0592
www.dg3.com

DG3 Group Services

DG3 is a leading global provider of global print and communications services with locations across four world regions and a world-class team of over 700 associates.

We believe in making a difference and we do this with some of the world's largest and most discerning organisations every day, delivering superior integrated communications solutions.

Our services include:

- Creative and marketing services
- Typesetting, document composition and regulatory filing
- Desktop, graphics and print outsourcing
- In-house litho and advanced digital printing
- Print binding and finishing services
- Mailing, fulfilment and distribution
- Document Process Outsourcing services

